

BOOKING CONDITIONS

RESERVATION

The rental only becomes effective upon our agreement and following the reception of the rental contract and the corresponding deposit.

Pitch

Deposit : 80.00 € in advance
+ 20.00 € for reservation fees
10.00 € stay for cancellation insurance

The rentals are possible for minimum one week (7 days).

Mobil-home and bungalows rentals

Deposit : 20% of the stay deductible from the final cost
+ 20.00 € for reservation fees
13.00 €/week or 2.00 €/day for cancellation insurance

In low and middle season:

For a short stay (between 2 and 6 nights): deposit of 50% of the stay.

The booking fees are included in the daily price (on line booking: submit 20 € reservation fees)
As soon as we receive your deposit, we'll send you a booking confirmation.

**Mobil-home and bungalow rentals must be paid
at least 30 days before the planned arrival date,**
otherwise the reservation could be considered as invalid.

Payment for the stay is due on the date indicated on the rental contract. If there is no written advance notice by the camper notifying the campground of a delay in the camper's arrival, the rental will become available at midday the next day of the planned arrival date. The entire payment remains due. Any telephone messages must be confirmed in writing.

Depending on available pitch, early arrivals or extended stays can be permitted, but the same rental or place cannot be guaranteed.

ARRIVAL-DEPARTURE

Pitch

The pitch is available from 12.00 to 12.00. It is planned for only one vehicle. All additional vehicle will be billed.

Mobil home and bungalow Rentals

Arrival: 3.00 p.m./Departure: 10.00 am
High season : rental for a week from Saturday to Saturday
Low and middle season : 2 nights minimum (free date)

A safety deposit of 200 € is payable upon your arrival. It will be refunded after checking the living quarters. In case of departure before 8.15 am, the deposit will be sent by post. If cleaning has not been correctly done, we will keep the sum of 60 € (30 € for nomad's lodge on your initial deposit).

An additional day will be billed for all departure after 12.00, without agreement of the direction.

CANCELLATION

Cancellation of reservation should be done by registered letter

In case of cancellation:

- 30 days or more before the planned date of your arrival, the entire deposit will be refunded.
- less than 30 days before the planned date of your arrival, the entire deposit will be kept.

A cancellation insurance is advised.

In all cases: reservation and insurance costs will not be refunded.

INSURANCE

It's up to the camper to insure himself as the direction declined all liability for theft, fire, weather conditions and accidents covered by the camper's third party insurance.

PETS

Pets should be kept on the leash and vaccinated. The vaccination book will be asked at your arrival.

YOUR INSURANCE in case of CANCELLATION

The Association PALLAS of which your Camp-site is a member, has taken out in an insurance policy n° 9 011 500) with the insurance company MUTUELLES DU MANS ASSURANCES which covers you **SHOULD YOU BE REQUIRED TO CANCEL OR CURTAIL** your stay.

- **BEFORE YOUR DEPARTURE**, in the following instances :
 - **Serious illness or serious accident or death** to :
 - yourself or your spouse (official cohabitant),
 - one of your relation in direct ascending or descending line, son-in-law or daughter-in-law ;
 - **death to a brother, sister, brother-in-law or sister-in-law** ;
 - **considerable material damage** to your property requiring your presence ;
 - **redundancy** ;
 - **accident to or theft of your vehicle** and / or **caravan** occurring on the (direct) journey to the place you are staying at.
 - **permanent employment obtained subsequent to booking.**

➤ **YOU WILL BE REIMBURSED :**

- 20 % of the hiring fees in the case of an event occurring between the date of reservation and the 30th day before the scheduled date from which the reservation runs ;
 - 100 % of the hiring fee in the case of an event occurring less than 30 days before this date.
- **DURING YOUR STAY**, should one of the aforementioned incidents occur obliging you to a shorten your stay,

➤ **YOU WILL BE REIMBURSED :**

For the sum corresponding to the part of your visit non-effected and which has already been invoiced by the camp-site.

EXCLUDED FROM THE GUARANTEE

- **Damage arising from wars with foreign countries, civil war, strikes, nuclear or radioactive effects,**
- **Damage caused intentionally by the insured person,**
- **Suicide or attempted suicide by the insured person,**
- **Accident, illness or death :**
 - occurring before the date of the guarantee comes into force,
 - subsequent to a chronic state of health,
 - affecting persons aged over 80 years unless that person's death occurs less than 5 days before the date from which the reservation runs.
- **Depression leading to hospitalization of less than 3 days.**

WHAT TO DO IF AN ACCIDENT OCCURS ?

- **Notify the Management of the camp-site without fail as soon you know of an incident which will prevent your departure and in all cases within 24 hours of the said incident,**
- **Notify the insurer within 48 hours and provide all the necessary information and documents, in particular :**
 - a medical certificate specifying the nature, origin and the seriousness of the accident or illness,
 - a copy of the detailed account from your social security offices,
 - a death certificate,
 - all the documents proving the incident,

All these documents should be forwarded to your insurer:

**CABINET SART
61, rue du Port
33660 LA TESTE DE BUCH
Tel: 05 56 54 32 17 / Fax : 05 56 60 70**

This document is provided for information purposes only. A copy of the general terms covering this policy is available at the offices of the insurance company.